



# APCo Virginia Rebate Application

## ENERGY STAR® Manufactured Homes Program

Appalachian Power Company (APCo) is providing incentives to encourage the purchase of new energy efficient homes within their Virginia service area. Virginia residential customers that purchase a qualifying electrically heated ENERGY STAR® certified manufactured home, and install a high-efficiency electric heat pump for that home, may be eligible for a **\$700 rebate** directly from APCo. An active APCo Virginia electric service account must be established for the home and verified by APCo before the rebate can be paid.

### **INSTRUCTIONS**

Fill in the requested information in the spaces provided below and mail or email this completed Rebate Application to:

#### **APCo VA ESMH Rebate Program**

Attn: Energy Efficiency – 5<sup>th</sup> Floor  
PO Box 2021  
Roanoke, VA 24022  
Email: [TakeCharge@aep.com](mailto:TakeCharge@aep.com)

#### **Questions?**

Email: [TakeCharge@aep.com](mailto:TakeCharge@aep.com)  
Phone: 1-800-956-4237

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### **REBATE APPLICANT (CUSTOMER) INFORMATION**

The rebate check will be made payable to the Customer Name and mailed to mailing address as indicated below:

\_\_\_\_\_  
Customer Name

\_\_\_\_\_  
Phone

\_\_\_\_\_  
Mailing Address

\_\_\_\_\_  
Alternate Phone

\_\_\_\_\_  
City

\_\_\_\_\_  
State    Zip

\_\_\_\_\_  
Email

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### **HOME INFORMATION**

\_\_\_\_\_  
Service Address (this is where the manufactured home is located)

\_\_\_\_\_  
Date of Home Purchase

\_\_\_\_\_  
Community Name and lot number (if applicable)

\_\_\_\_\_  
Home Sales Center (Retailer Company)

\_\_\_\_\_  
Service City

VA  
\_\_\_\_\_  
State    Zip

\_\_\_\_\_  
Name of Salesperson (if available)

### **APCO VIRGINIA ELECTRIC SERVICE ACCOUNT NUMBER (10 to 12 numbers)**

\_\_\_\_\_

*By signing below, I certify that I have read, understand, and agree to abide by the Terms and Conditions, which are included on the next page of this Application, and that the information provided on this Application is accurate and complete.*

\_\_\_\_\_  
Rebate Applicant Signature ("Customer")

\_\_\_\_\_  
Print Name ("Customer")

\_\_\_\_\_  
Date

## TERMS AND CONDITIONS

### ENERGY STAR® Manufactured Homes Program

#### Overview

Appalachian Power Company dba American Electric Power (referred to herein as “Appalachian Power”) offers financial incentives (“rebates”) to grow the penetration of electrically heated high efficiency ENERGY STAR® manufactured homes in its Virginia service territory. The Appalachian Power ENERGY STAR® Manufactured Homes (“ESMH”) Program will pay incentives toward the purchase and installation of new energy efficient, electrically heated manufactured homes that qualify for ENERGY STAR as defined by the U.S. Environmental Protection Agency (EPA) and that are equipped with a new high efficiency electric heat pump for heating and cooling.

#### Program Effective Dates and Funding Availability

Home must be purchased on or after January 1, 2021, and installed on site and connected to power by December 31, 2025. Funding is available until approved funds are exhausted, or until December 31, 2025, whichever comes first. Please note that funds are limited and subject to availability.

#### Program Eligibility Requirements

Prior to payment of a rebate from Appalachian Power, the following requirements must be met:

- The Applicant must be a residential customer served by Appalachian Power in Virginia;
- The manufactured home must be installed on site and connected to Appalachian Power’s Virginia electric service grid and have a valid Appalachian Power account number;
- The home must meet the ENERGY STAR standards for manufactured homes as defined by the U.S. EPA;
- The manufactured home must be electrically heated;
- A high efficiency heat pump must be installed;
- Only new manufactured homes are eligible;
- Only one rebate per premise number will be provided, and this one-time rebate shall not exceed \$700;
- A completed Application must be submitted by the Customer to Appalachian Power at the address listed on the Application; and,
- All installations may be subject to a quality control inspection.

ENERGY STAR compliance requires the use of a package of measures—thermal envelope (insulation and windows), heating/cooling equipment and controls—and tight construction practices that in combination result in performance that is more energy efficient than comparable homes built to the federal Manufactured Home Construction and Safety Standards (24 CFR Part 3280), commonly referred to as the HUD code. Furthermore, ENERGY STAR manufactured homes must be built by factories that have undergone certification by an independent third party.

#### Confidentiality

Any confidential customer information contained in any documents associated with the customer’s Application will be protected from public filings.

#### Application Review Process

Applications are not a guarantee of program acceptance and rebate payment. The Appalachian Power ENERGY STAR Manufactured Homes Program will review applications for eligibility and completeness. Completed applications will be reviewed in the order received. A rebate will be issued to the customer when the Appalachian Power ENERGY STAR Manufactured Homes Program receives a complete application package from the customer and determines that the home meets the program eligibility requirements.

Applicants who submit incomplete applications will be notified of deficiencies upon review of the application and could lose their place in the review process until all requested information is received. Applicants are encouraged to email Appalachian Power Company (TakeCharge@aep.com) or call (1-800-956-4237) if they have any questions about documentation requirements.

#### Other Terms and Conditions

APPALACHIAN POWER COMPANY MAKES NO GUARANTEE OR WARRANTY OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, THAT ANY PARTICULAR LEVEL OF ENERGY EFFICIENCY OR ENERGY CONSERVATION WILL BE ACHIEVED BY A PARTICIPATING HOME OR SYSTEM. APPALACHIAN POWER COMPANY SHALL HAVE NO LIABILITY TO A MANUFACTURER, RETAILER, COMMUNITY, HVAC PARTNER, HOMEOWNER OR ANY THIRD PARTY AND BY AGREEING TO THE AFOREMENTIONED PROGRAM CONDITIONS, THE PARTY EXECUTING THIS DOCUMENT HOLDS APPALACHIAN POWER COMPANY, THEIR EMPLOYEES AND REPRESENTATIVES, HARMLESS FROM ANY LIABILITY WHATSOEVER. CUSTOMER HEREBY AGREES TO RELEASE APPALACHIAN POWER COMPANY, THEIR EMPLOYEES AND REPRESENTATIVES FROM AND AGAINST LOSSES, LIABILITIES, COSTS, EXPENSES, SUITS, ACTIONS, CLAIMS ARISING OUT OF INJURIES TO PERSONS OR DAMAGE TO PROPERTY CAUSED BY OR IN ANY WAY ATTRIBUTABLE TO CUSTOMER’S PARTICIPATION IN THE APPALACHIAN POWER COMPANY’S ENERGY STAR MANUFACTURED HOMES PROGRAM.



For more information, contact:

[TakeCharge@aep.com](mailto:TakeCharge@aep.com)

1-800-956-4237